

Audio file – BYGO

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Transcript

00:00:01 Speaker 1

Yeah, good afternoon.

00:00:02 Speaker 1

My name is Brian.

00:00:03 Speaker 1

I'm calling with the County Advisory Board website.

00:00:06 Speaker 1

We're reaching out to you because we're doing a free spotlight story on you and your business.

00:00:11 Speaker 1

You guys were chosen because of your online reviews.

00:00:14 Speaker 1

You know, all them five stars that you received on Google?

00:00:16 Speaker 1

Great job on that.

00:00:18 Speaker 1

Yeah, pretty impressive.

00:00:20 Speaker 1

But how long have you guys been in business?

00:00:21 Speaker 1

Like what year did you open up?

00:00:24 Speaker 2

It's on there.

00:00:25 Speaker 2

It's been on there.

00:00:27 Speaker 1

Oh, I'm just looking at the Google My Business listing.

00:00:30 Speaker 1

Oh.

00:00:31 Speaker 2

Yeah, it's 2020.

00:00:34 Speaker 1

Oh, okay.

00:00:34 Speaker 1

All right, so a few years, well, you're showing off correctly, that's for sure.

00:00:37 Speaker 1

All right, and you're one of the owners there, correct?

00:00:40 Speaker 2

Correct, sir.

00:00:41 Speaker 1

All right, good.

00:00:43 Speaker 1

And, you know, just to make sure this is the best phone number, the 210-328-1113?

00:00:48 Speaker 1

Correct.

00:00:51 Speaker 1

Okay, good.

00:00:52 Speaker 1

And you guys are still at 2003 Colbero Road in San Antonio?

00:00:57 Speaker 1

correct sir all right and um what would you say that you're doing differently I mean there's a lot of body shops out there but with you guys getting these great reviews you know obviously you go above and beyond the call of duty but what would you say that it is that sets you apart like what makes you unique as a company?

00:01:15 Speaker 2

I'm sorry what was your name?

00:01:17 Speaker 1

Oh my name is Brian Brian Snyder.

00:01:20 Speaker 2

Yes sir what kind of well it's pretty much just.

00:01:24 Speaker 1

Uh 100% honesty and being upfront with everybody and uh doing the best for the customer themselves being upfront okay sure yeah I'm sure that they appreciate that I mean just that upfront honesty uh that's totally the the number one key ingredients to the recipe for success so good for you on that all right and uh now do you do anything mobile at all or is everything handled strictly there in shop?

00:01:52 Speaker 2

Everything's in-house.

00:01:54 Speaker 1

In-house, okay.

00:01:54 Speaker 1

No mobile phone, house.

00:01:57 Speaker 1

And, um, how many employees do you have?

00:01:59 Speaker 2

Just two.

00:02:00 Speaker 1

Okay.

00:02:01 Speaker 1

All right, good.

00:02:02 Speaker 1

And then, um, how would I correctly spell your name for this for you?

00:02:05 Speaker 1

How do you spell your first name?

00:02:07 Speaker 2

It's, uh, J-O-N-A...

00:02:10 Speaker 2

T-H-A-N.

00:02:13 Speaker 1

Okay.

00:02:14 Speaker 1

And then last name is in Navarro.

00:02:16 Speaker 2

Correct, sir.

00:02:17 Speaker 1

Okay.

00:02:18 Speaker 1

All right.

00:02:18 Speaker 1

Now, um...

00:02:20 Speaker 1

Lastly, now when it comes to the community, do you participate in any type of charity or social engagement?

00:02:26 Speaker 1

Sponsor maybe a church, school, or a toy drive, feed the homeless, any of that where you give them back to the community.

00:02:34 Speaker 2

Well, we do, but...

00:02:37 Speaker 2

We don't really advertise it, but there's a church down the road that it's one of our customers that runs the program.

00:02:45 Speaker 2

We do donate a few meals every year, and then we do get back to our customers, but we don't really...

00:02:54 Speaker 1

Hey, as long as your heart's in it, that's really what makes all the difference, you know.

00:02:58 Speaker 1

That probably has a lot to do with your success.

00:03:01 Speaker 1

I mean, there's something about karma that's real.

00:03:03 Speaker 1

So good for you, for, you know, donating meals, that sort of thing.

00:03:07 Speaker 1

And it all sounds very like you're doing something small.

00:03:10 Speaker 1

But to the people that you affect on the other side, that's huge to them.

00:03:14 Speaker 1

That's world-changing.

00:03:16 Speaker 1

So good for you, my man.

00:03:17 Speaker 1

That's awesome.

00:03:18 Speaker 1

Definitely something to be proud of.

00:03:20 Speaker 1

Now, we don't put anything onto the internet without your approval.

00:03:24 Speaker 1

We always do what they call a live edit, where one of the consultants would just come by, read over the story to you.

00:03:31 Speaker 1

They want to make sure that you approve of everything so that we can get it published.

00:03:35 Speaker 1

Real simple, it takes about 15 minutes, but Donna's going to be out there on Monday, and it looks like she has some time available at 11:30, 2:30 or 4:00.

00:03:46 Speaker 1

What time would be best for you?

00:03:47 Speaker 1

We need to set aside about 15 minutes.

00:03:50 Speaker 2

I want to say, what time did you say?

00:03:54 Speaker 1

It looks like she has an 1130, 230 or a 4.

00:04:01 Speaker 2

35.

00:04:03 Speaker 1

Okay.

00:04:03 Speaker 1

And it's real simple.

00:04:04 Speaker 1

What she's going to do is read the story thing in its entirety.

00:04:07 Speaker 1

If you hear anything that you don't like for whatever reason, you can certainly get her to amend it.

00:04:12 Speaker 1

So if you can add to it, take away from it, you know, that sort of thing.

00:04:16 Speaker 1

Actually, a lot of business owners want to add like a logo or a picture to the story.

00:04:22 Speaker 1

We're certainly encourage that.

00:04:24 Speaker 1

But once you give her the thumbs up, you know, give her your approval for the story, she'll go ahead and get it published live to the internet.

00:04:31 Speaker 1

then show you how the general public would access it to a Google search.

00:04:35 Speaker 1

And keep in mind, I mean, the stories are free, but once she's all done, she's going to give you some information about the company that owns and sponsors the County Advisory Board website.

00:04:44 Speaker 1

It's called Expansive Support Services.

00:04:47 Speaker 1

That's who really makes the stories free possible for you.

00:04:50 Speaker 1

But she's going to explain, you know, what services we provide and how we help companies grow through the internet.

00:04:56 Speaker 1

So it's great information.

00:04:57 Speaker 1

You're going to love it.

00:04:58 Speaker 1

But yeah, we'll see you Monday

00:05:01 Speaker 1

30, and you have a wonderful weekend, my man, and a great holiday.

00:05:06 Speaker 2

Thank you so much.

00:05:09 Speaker 1

Bye-bye.